

System requirements for Noldus software

The requirements listed in this document are specific to the software and systems available at the publication date. They are liable to change without notice and do not necessarily apply to older systems.

For requirements of specific programs, see the reference manual of that program. Certain programs may have different requirements than those specified in this document (see the next page*).

Operating system

Windows version

- Consult the document **Overview of supported operating systems.pfd** on <http://www.noldus.com/downloads> to see which Windows version is supported with your Noldus software product.
- Noldus software that is supported with Windows 7 requires Service Pack 1 to be installed.
- Customers with 32-bit versions of Windows 7, 8.1, or 10 should realize that our most recent software has not been tested with these operating systems.

Hardware

Support of third-party hardware with new Windows versions depends on the availability of drivers for that version.

Language packs

Our software has been thoroughly tested with U.S. English editions of Windows. It has also been tested with Cyrillic, Japanese and Chinese language packs. It is possible that certain local language versions of Windows may affect how well the program runs.

Touch features

Noldus software is not designed for use with the Windows Touch features.

Computer

We recommend the use of a professional workstation. Consumer range computers with a fast processor and plenty of memory are not necessarily suitable for running professional scientific software.

There should be no codecs or video handling programs (including DVD creation software) installed on the computer other than software produced or authorized by Noldus. The computer should have a good quality high-end video card designed for workstations and supporting Direct3D acceleration. Onboard video (that is, a video adapter built-in to the motherboard) is not recommended.

We recommend the Dell Precision™ T5810 desktop or Dell Precision™ 7510 mobile workstation, which are our standard test platforms. For specifications of the platforms that have been used to test your specific Noldus IT software program and version, consult its documentation.

Technical specifications Dell Precision™ T5810 PC:

- Processor: Intel Xeon E5-1620 v3 (Quad Core), 3.5 GHz.
- Internal memory: 8 GB.
- Hard disk: 1 TB.
- Graphics card: 2 GB NVIDIA Quadro K620, resolution 1920x1200.

Technical specifications Dell Precision™ 7510 mobile workstation:

- Processor: Intel Core i7-6820HQ (Quad core), 2.7 GHz.
- Internal memory: 8 GB.
- Hard disk: 500 GB.
- Graphics card: 2 GB NVIDIA Quadro M1000M, resolution 1920x1080.

*Software-specific requirements

The following programs have specific requirements:

- Pocket Observer 3.1 requires Windows Mobile 6.1 running on a handheld computer with resolution 640 x 480 and Active Sync for Windows XP or Windows 7 Sync Center. From January 2013, Microsoft stopped supporting Windows Mobile, so Noldus can only deliver support on issues not related to that operating system.
- If you install Windows Mobile Device Center for Pocket Observer 3.1 on a computer with Windows 10, a message appears to install Microsoft .NET framework. Select **Skip this installation** in this window. A newer version of .NET framework is already present on computers with Windows 10.
- Pocket Observer 3.3 requires Android 2.2 or higher.
- Theme 5 officially only supports Windows XP, however some customers do use it with Windows 7 (32 bit only). Please contact your nearest Noldus helpdesk for assistance.
- Media Recorder is designed for use on a desktop computer. Only a few devices have been tested and are supported on the Dell Precision 5810 mobile workstation. Please consult the Media Recorder Reference Manual for details. You can download this manual on www.noldus.com/downloads.

Previous versions

For an overview of supported operating system of all versions of Noldus software and hardware, please see the document, 'Overview of supported operating systems Noldus software' on <http://www.noldus.com/downloads>. Noldus software is supported for at least three years after the following version is released.

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